802.11AC Scalable Enterprise Wi-Fi Technology
Model: UAP-AC-LR

Quick Start Guide
Introduction

Thank you for purchasing the Ubiquiti Networks® UniFi® AP. This Quick Start Guide is designed to guide you through installation and also includes warranty terms.

Package Contents

- UniFi AP AC LR
- Mounting Bracket
- Ceiling Backing Plate
- Flat Head Screws (M3x50, Qty. 4)
- Keps Nuts (M3, Qty. 4)
- Screws (M2.9x20, Qty. 4)
- Screw Anchors (M3x20, Qty. 4)
- Gigabit PoE* (24V, 0.5A) with Mounting Bracket
- Power Cord*
- Quick Start Guide

* Only the single-pack of the UAP-AC-LR includes a PoE adapter and power cord.

Installation Requirements

- CAT5/6 cable
- Phillips screwdriver
- Drill and drill bit (6 mm for wall-mounting or 3 mm for ceiling-mounting)
- Optional: Drywall or keyhole saw (to cut 18 mm hole for Ethernet cable feed)

TERMS OF USE: All Ethernet cabling runs must use CAT5 (or above). It is the customer’s responsibility to follow local country regulations, including operation within legal frequency channels, output power, indoor cabling requirements, and Dynamic Frequency Selection (DFS) requirements.
System Requirements

- Linux, Mac OS X, or Microsoft Windows 7/8
- Java Runtime Environment 1.6 (or above)
- Web Browser: Mozilla Firefox, Google Chrome, or Microsoft Internet Explorer 10 (or above)
- UniFi Controller software v4.6 or higher (available at: downloads.ubnt.com/unifi)

Network Topology Requirements

- A DHCP-enabled network (for the AP to obtain an IP address as well as for the wireless clients after deployment)
- A management station running the UniFi Controller software, located either on-site and connected to the same Layer-2 network, or off-site in a cloud or NOC

Sample Network Diagram

All UniFi devices support off-site management controllers. For setup details, see the User Guide on the website: documentation.ubnt.com/unifi
**Hardware Overview**

**LED**

<table>
<thead>
<tr>
<th>LED Color</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>Factory default, waiting to be integrated.</td>
</tr>
<tr>
<td>Flashing White</td>
<td>Initializing.</td>
</tr>
<tr>
<td>Alternating White/Blue</td>
<td>Device is busy; do not touch or unplug it. This usually indicates that a process such as a firmware upgrade is taking place.</td>
</tr>
<tr>
<td>Blue</td>
<td>Indicates the device has been successfully integrated into a network and is working properly.</td>
</tr>
<tr>
<td>Quickly Flashing Blue</td>
<td>This is used to locate an AP.</td>
</tr>
<tr>
<td></td>
<td>When you click <strong>Locate</strong> in the UniFi Controller software, the LED on the AP will flash. It will also display the location of the AP on the map.</td>
</tr>
<tr>
<td>Steady Blue with occasional flashing</td>
<td>Indicates the device is in an isolated state (all WLANs are brought down until an uplink is found).</td>
</tr>
</tbody>
</table>
**Locking Notch**  The Locking Notch will be used with the Mounting Bracket to help secure the UniFi AP. (This is described further in the Mounting Bracket section.)

**Ethernet**  This Gigabit Ethernet port is used to connect the power and should be connected to the LAN and DHCP server. Power can be provided by a Ubiquiti Networks UniFi Switch or Gigabit PoE adapter (included with single-pack only).

**Reset**  The Reset button serves two functions for the UniFi AP:
- **Restart**  Press and release the Reset button quickly.
- **Restore to Factory Default Settings**  Press and hold the Reset button for more than five seconds.

Alternatively, the UniFi AP may be reset remotely via a Reset button located on the bottom of the Gigabit PoE adapter.

**Cable Feed Plug**  If your Ethernet cable feeds along the mounting surface, remove the Cable Feed Plug.
Mounting Bracket

**Locking Tab** During installation, the Locking Tab on the Mounting Bracket moves from the Initial Position to the Final Position, where the Locking Tab fits securely into the Locking Notch on the UniFi AP to help prevent theft.

**Note:** If you need to remove the UniFi AP from the Mounting Bracket, insert a paper clip in the Slot to release the Locking Tab and turn the UniFi AP counterclockwise.
Hardware Installation

The UniFi AP can be mounted on the wall or ceiling. Perform the steps for the appropriate installation:

Wall Mount

1. Position the *Mounting Bracket* at the desired location on the wall with the arrow pointing up.

2. Use a pencil to mark the four mounting holes. Use a 6 mm drill bit to drill the mounting holes.

3. If your Ethernet cable feeds through the wall, then cut or drill a circle approximately 18 mm in diameter. Then feed the CAT5/6 cable through the hole.

*Note:* 25 mm is the distance from the center of the bottom mounting hole to the center of the cable hole.
4. Insert the *Screw Anchors* into the 6 mm holes. Secure the *Mounting Bracket* to the wall by inserting the *Screws* into the anchors.

5. If the Ethernet cable runs along the mounting surface, then remove the *Cable Feed Plug*. 
6. Connect the Ethernet cable to the *Ethernet* port.

7. Align the arrow on the UniFi AP with the arrow on the *Locking Tab* of the *Mounting Bracket*.
8. Ensure that the UniFi AP is firmly seated on the *Mounting Bracket*. Turn the UniFi AP clockwise until it locks into place and the *Locking Tab* fits securely into the *Locking Notch*. 
Ceiling Mount

1. Remove the ceiling tile.
2. Place the *Ceiling Backing Plate* in the center of the ceiling tile. Mark the four mounting screw holes.

3. Mark a hole approximately 18 mm in diameter for the Ethernet cable feed.

   ![Diagram of a ceiling tile with marked screw holes and a hole for the Ethernet cable feed.]

   *Note:* 25 mm is the distance from the center of the bottom mounting hole to the center of the cable hole.

4. Use a 3 mm drill bit to drill the screw holes, and cut or drill the hole for the Ethernet cable feed.
5. Insert the Flat Head Screws through the Mounting Bracket, ceiling tile, and Ceiling Backing Plate. Fasten the screws using the Keps Nuts. Then feed the Ethernet cable through the 18 mm hole.
6. Connect the Ethernet cable to the *Ethernet* port.

7. Align the arrow on the UniFi AP with the arrow on the *Locking Tab* of the *Mounting Bracket*. 
8. Ensure that the UniFi AP is firmly seated on the *Mounting Bracket*. Turn the UniFi AP clockwise until it locks into place and the *Locking Tab* fits securely into the *Locking Notch*.

9. Set the ceiling tile back into place.

**Powering the UniFi AP**

Use a UniFi Switch or a *Gigabit PoE* adapter for power.

**Connecting to a UniFi Switch**

Connect the Ethernet cable from the UniFi AP directly to a PoE port on the UniFi Switch.
Connecting Power over Ethernet

The single-pack of the UAP-AC-LR includes one Gigabit PoE adapter. For multi-pack units, we recommend using a UniFi Switch.

1. Connect the Ethernet cable from the UniFi AP to the adapter’s POE port.
2. Connect an Ethernet cable from your LAN to the adapter’s LAN port.
3. Connect the Power Cord to the adapter’s power port. Connect the other end of the Power Cord to a power outlet.

Mounting the PoE Adapter (Optional)

1. Remove the PoE Mounting Bracket from the adapter, place the bracket at the desired location, and mark the two holes.
2. Pre-drill the holes if necessary, and secure the bracket using two fasteners (not included).
3. Align the adapter’s slots with the tabs of the PoE Mounting Bracket, and then slide the adapter down.
Software Installation

Download and install the latest version of the UniFi Controller software at: downloads.ubnt.com/unifi

Launch the software and follow the on-screen instructions. Step-by-step instructions are available in the User Guide located on our website: documentation.ubnt.com/unifi

After you have installed the software and run the UniFi Installation Wizard, a login screen will appear for the UniFi Controller management interface. Enter the Admin Name and Password that you created and click Login.

You can manage your wireless network and view network statistics using the UniFi Controller management interface. For information on configuring and using the UniFi Controller software, refer to the User Guide.
## Specifications

<table>
<thead>
<tr>
<th>UniFi AP AC LR</th>
<th></th>
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<tbody>
<tr>
<td><strong>Dimensions</strong></td>
<td>175.7 x 175.7 x 43.2 mm (6.92 x 6.92 x 1.70”)</td>
</tr>
<tr>
<td><strong>Weight</strong></td>
<td></td>
</tr>
<tr>
<td>With Mounting Kits</td>
<td>240 g (8.5 oz) 315 g (11.1 oz)</td>
</tr>
<tr>
<td><strong>Networking Interface</strong></td>
<td>(1) 10/100/1000 Ethernet Port</td>
</tr>
<tr>
<td><strong>Buttons</strong></td>
<td>(1) Reset to Defaults</td>
</tr>
<tr>
<td><strong>Antennas</strong></td>
<td>(1) Dual-Band Antenna, Tri-Polarity</td>
</tr>
<tr>
<td><strong>Wi-Fi Standards</strong></td>
<td>802.11 a/b/g/n/ac</td>
</tr>
<tr>
<td><strong>Power Method</strong></td>
<td>Passive PoE (Pairs 4, 5+; 7, 8 Return)</td>
</tr>
<tr>
<td><strong>Power Supply</strong></td>
<td>24V, 0.5A Gigabit PoE Adapter*</td>
</tr>
<tr>
<td><strong>Max. Power Consumption</strong></td>
<td>6.5W</td>
</tr>
<tr>
<td><strong>Max. TX Power</strong></td>
<td></td>
</tr>
<tr>
<td>2.4 GHz</td>
<td>24 dBm</td>
</tr>
<tr>
<td>5 GHz</td>
<td>22 dBm</td>
</tr>
<tr>
<td><strong>BSSID</strong></td>
<td>Up to Four per Radio</td>
</tr>
<tr>
<td><strong>Wireless Security</strong></td>
<td>WEP, WPA-PSK, WPA-Enterprise (WPA/WPA2, TKIP/AES)</td>
</tr>
<tr>
<td><strong>Certifications</strong></td>
<td>CE, FCC, IC</td>
</tr>
<tr>
<td><strong>Mounting</strong></td>
<td>Wall/Ceiling (Kits Included)</td>
</tr>
<tr>
<td><strong>Operating Temperature</strong></td>
<td>-10 to 70° C (14 to 158° F)</td>
</tr>
<tr>
<td><strong>Operating Humidity</strong></td>
<td>5 to 95% Noncondensing</td>
</tr>
</tbody>
</table>

* Only the single-pack of the UAP-AC-LR includes a PoE adapter.
Safety Notices

1. Read, follow, and keep these instructions.
2. Heed all warnings.
3. Only use attachments/accessories specified by the manufacturer.

⚠️ WARNING: Do not use this product in location that can be submerged by water.

⚠️ WARNING: Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.

Electrical Safety Information

1. Compliance is required with respect to voltage, frequency, and current requirements indicated on the manufacturer’s label. Connection to a different power source than those specified may result in improper operation, damage to the equipment or pose a fire hazard if the limitations are not followed.

2. There are no operator serviceable parts inside this equipment. Service should be provided only by a qualified service technician.

3. This equipment is provided with a detachable power cord which has an integral safety ground wire intended for connection to a grounded safety outlet.
   a. Do not substitute the power cord with one that is not the provided approved type. Never use an adapter plug to connect to a 2-wire outlet as this will defeat the continuity of the grounding wire.
   b. The equipment requires the use of the ground wire as a part of the safety certification, modification or misuse can provide a shock hazard that can result in serious injury or death.
   c. Contact a qualified electrician or the manufacturer if there are questions about the installation prior to connecting the equipment.
   d. Protective earthing is provided by Listed AC adapter. Building installation shall provide appropriate short-circuit backup protection.
   e. Protective bonding must be installed in accordance with local national wiring rules and regulations.
Limited Warranty

UBIQUITI NETWORKS, Inc (“UBIQUITI NETWORKS”) warrants that the product(s) furnished hereunder (the “Product(s)”) shall be free from defects in material and workmanship for a period of one (1) year from the date of shipment by UBIQUITI NETWORKS under normal use and operation. UBIQUITI NETWORKS’ sole and exclusive obligation and liability under the foregoing warranty shall be for UBIQUITI NETWORKS, at its discretion, to repair or replace any Product that fails to conform to the above warranty during the above warranty period. The expense of removal and reinstallation of any Product is not included in this warranty. The warranty period of any repaired or replaced Product shall not extend beyond its original term.

Warranty Conditions

The above warranty does not apply if the Product:

(I) has been modified and/or altered, or an addition made thereto, except by Ubiquiti Networks, or Ubiquiti Networks’ authorized representatives, or as approved by Ubiquiti Networks in writing;

(II) has been painted, rebranded or physically modified in any way;

(III) has been damaged due to errors or defects in cabling;

(IV) has been subjected to misuse, abuse, negligence, abnormal physical, electromagnetic or electrical stress, including lightning strikes, or accident;

(V) has been damaged or impaired as a result of using third party firmware;

(VI) has no original Ubiquiti MAC label, or is missing any other original Ubiquiti label(s); or

(VII) has not been received by Ubiquiti within 30 days of issuance of the RMA.

In addition, the above warranty shall apply only if: the product has been properly installed and used at all times in accordance, and in all material respects, with the applicable Product documentation; all Ethernet cabling runs use CAT5 (or above), and for outdoor installations, shielded Ethernet cabling is used, and for indoor installations, indoor cabling requirements are followed.

Returns

No Products will be accepted for replacement or repair without obtaining a Return Materials Authorization (RMA) number from UBIQUITI NETWORKS during the warranty period, and the Products being received at UBIQUITI NETWORKS’ facility freight prepaid in accordance with the RMA process of UBIQUITI NETWORKS. Products returned without an RMA number will not be processed and will be returned freight collect or subject to disposal. Information on the RMA process and obtaining an RMA number can be found at: www.ubnt.com/support/warranty.
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EXCEPT TO THE EXTENT PROHIBITED BY LOCAL LAW, IN NO EVENT WILL UBIQUITI OR ITS SUBSIDIARIES, AFFILIATES OR SUPPLIERS BE LIABLE FOR DIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES (INCLUDING LOST PROFIT, LOST DATA, OR DOWNTIME COSTS), ARISING OUT OF THE USE, INABILITY TO USE, OR THE RESULTS OF USE OF THE PRODUCT, WHETHER BASED IN WARRANTY, CONTRACT, TORT OR OTHER LEGAL THEORY, AND WHETHER OR NOT ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.
Note

Some countries, states and provinces do not allow exclusions of implied warranties or conditions, so the above exclusion may not apply to you. You may have other rights that vary from country to country, state to state, or province to province. Some countries, states and provinces do not allow the exclusion or limitation of liability for incidental or consequential damages, so the above limitation may not apply to you. EXCEPT TO THE EXTENT ALLOWED BY LOCAL LAW, THESE WARRANTY TERMS DO NOT EXCLUDE, RESTRICT OR MODIFY, AND ARE IN ADDITION TO, THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE LICENSE OF ANY SOFTWARE (EMBEDDED IN THE PRODUCT) TO YOU. The United Nations Convention on Contracts for the International Sale of Goods shall not apply to any transactions regarding the sale of the Products.

Compliance

FCC

Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions.

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

Operations of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.
This radio transmitter FCC ID: SWX-UAPACLR has been approved by FCC to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Antenna Information: Dual-band tri-polarity antenna, Gain: 3 dBi

**Industry Canada**

**CAN ICES-3(B)/NMB-3(B)**

To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that permitted for successful communication.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

This radio transmitter (IC: 6545A-UAPACLR) has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Antenna Information: Dual-band tri-polarity antenna, Gain: 3 dBi

**CAN ICES-3(B)/NMB-3(B)**

Pour réduire le risque d’interférence aux autres utilisateurs, le type d’antenne et son gain doivent être choisis de façon que la puissance isotrope rayonnée équivalente (PIRE) ne dépasse pas ce qui est nécessaire pour une communication réussie.

Cet appareil est conforme à la norme RSS Industrie Canada exempts de licence norme(s). Son fonctionnement est soumis aux deux conditions suivantes:

1. Cet appareil ne peut pas provoquer d’interférences et
2. Cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement du dispositif.
Cet émetteur radio (IC: 6545A-UAPACLR) a été approuvée par Industrie Canada pour l’exploitation avec l’antenne types énumérés ci-dessous avec le gain maximal admissible et requis l’impédance de l’antenne pour chaque type d’antenne indiqué. Types d’antenne non inclus dans cette liste, ayant un gain supérieur au gain maximal indiqué pour ce type, sont strictement interdits pour une utilisation avec cet appareil.

Informations d’antenne: Antenne bi-bande tri-polarité, Gain: 3 dBi

**RF Exposure Warning**

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be located or operating in conjunction with any other antenna or transmitter.

Les antennes utilisées pour ce transmetteur doivent être installé en considérant une distance de séparation de toute personnes d’au moins 20 cm et ne doivent pas être localisé ou utilisé en conflit avec tout autre antenne ou transmetteur.

**CE Marking**

CE marking on this product represents the product is in compliance with all directives that are applicable to it.

**Alert Sign (!) Follows CE Marking**

Alert sign must be indicated if a restriction on use applied to the product and it must follow the CE marking.
RoHS/WEEE Compliance Statement

English

European Directive 2002/96/EC requires that the equipment bearing this symbol on the product and/or its packaging must not be disposed of with unsorted municipal waste. The symbol indicates that this product should be disposed of separately from regular household waste streams. It is your responsibility to dispose of this and other electric and electronic equipment via designated collection facilities appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. For more detailed information about the disposal of your old equipment, please contact your local authorities, waste disposal service, or the shop where you purchased the product.

Deutsch

La Directiva 2002/96/CE de la UE exige que los equipos que lleven este símbolo en el propio aparato y/o en su embalaje no deben eliminarse junto con otros residuos urbanos no seleccionados. El símbolo indica que el producto en cuestión debe separarse de los residuos domésticos convencionales con vistas a su eliminación. Es responsabilidad suya desechar este y cualesquiera otros aparatos eléctricos y electrónicos a través de los puntos de recogida que ponen a su disposición el gobierno y las autoridades locales. Al desechar y reciclar correctamente estos aparatos estará contribuyendo a evitar posibles consecuencias negativas para el medio ambiente y la salud de las personas. Si desea obtener información más detallada sobre la eliminación segura de su aparato usado, consulte a las autoridades locales, al servicio de recogida y eliminación de residuos de su zona o pregunte en la tienda donde adquirió el producto.

La directive européenne 2002/96/CE exige que l’équipement sur lequel est apposé ce symbole sur le produit et/ou son emballage ne soit pas jeté avec les autres ordures ménagères. Ce symbole indique que le produit doit être éliminé dans un circuit distinct de celui pour les déchets des ménages. Il est de votre responsabilité de jeter ce matériel ainsi que tout autre matériel électrique ou électronique par les moyens de collecte indiqués par le gouvernement et les pouvoirs publics des collectivités territoriales. L’élimination et le recyclage en bonne et due forme ont pour but de lutter contre l’impact néfaste potentiel de ce type de produits sur l’environnement et la santé publique. Pour plus d’informations sur le mode d’élimination de votre ancien équipement, veuillez prendre contact avec les pouvoirs publics locaux, le service de traitement des déchets, ou l’endroit où vous avez acheté le produit.

La direttiva europea 2002/96/EC richiede che le apparecchiature contrassegnate con questo simbolo sul prodotto e/o sull’imballaggio non siano smaltite insieme ai rifiuti urbani non differenziati. Il simbolo indica che questo prodotto non deve essere smaltito insieme ai normali rifiuti domestici. È responsabilità del proprietario smaltire sia questi prodotti sia le altre apparecchiature elettriche ed elettroniche mediante le specifiche strutture di raccolta indicate dal governo o dagli enti pubblici locali. Il corretto smaltimento ed il riciclaggio aiuteranno a prevenire conseguenze potenzialmente negative per l’ambiente e per la salute dell’essere umano. Per ricevere informazioni più dettagliate circa lo smaltimento delle vecchie apparecchiature in Vostro possesso, Vi invitiamo a contattare gli enti pubblici di competenza, il servizio di smaltimento rifiuti o il negozio nel quale avete acquistato il prodotto.
Hawnhekk, UBIQUITI NETWORKS, tiddikjara li dan il-mezz UBIQUITI NETWORKS huwa konformi mar-rekwiżiti essenzjali u dispożizzjonijiet rilevanti oħrajn ta ‘Direttiva 1999/5/EC.

Herved UBIQUITI NETWORKS, erklærer at denne UBIQUITI NETWORKS enheten, er i samsvar med de grunnleggende kravene og andre relevante bestemmelser i direktiv 1999/5/EF.

Týmto UBIQUITI NETWORKS, prehlasuje, že toto UBIQUITI NETWORKS zariadenie, je v súlade so základnými požiadavkami a dálšími relevantnými ustanoveniami smernice 1999/5/ES.

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Por medio de la presente UBIQUITI NETWORKS declara que este dispositivo UBIQUITI NETWORKS, cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.

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UBIQUITI NETWORKS declara que este dispositivo UBIQUITI NETWORKS, está conforme com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.

Prin prezenta, UBIQUITI NETWORKS declară că acest dispozitiv UBIQUITI NETWORKS este în conformitate cu cerințele esențiale și alte prevederi relevante ale Directivei 1999/5/CE.

**Online Resources**

Support [support.ubnt.com](http://support.ubnt.com)

Community [community.ubnt.com](http://community.ubnt.com)

Downloads [downloads.ubnt.com](http://downloads.ubnt.com)