



UBIQUITI®
NETWORKS



***sun*MAX™**
Solar Gateway™
Model: SM-SG

QUICK START GUIDE

Introduction

Thank you for purchasing the Ubiquiti Networks® sunMAX™ Solar Gateway™. This Quick Start Guide is designed to guide you through the installation and setup of this product. It also includes safety instructions and warranty terms.

Package Contents



Solar Gateway



Large AC Disconnect Tool



Small AC Disconnect Tool



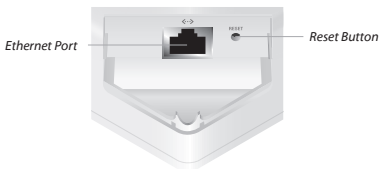
Quick Start Guide



Note: The *Large AC Disconnect Tool* is not used to install the Solar Gateway. It is included to disconnect the large AC connectors used in the sunMAX system.

Hardware Overview

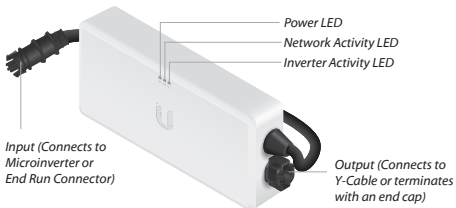
Ports



Ethernet Port This Ethernet port is used to connect the Solar Gateway to your LAN.

Reset Button This button restarts the Solar Gateway. To restore to factory defaults, press and hold the *Reset* button for 10 seconds while it is powered on.

LEDs and Connectors



LEDs



Power The *Power LED* will light steady green when the device is connected to a power source. The LED may change color during general system activity.



Network Activity The *Network Activity LED* will light steady green when the network and cloud are connected. It will light red if a network connection cannot be established.



Inverter Activity The *Inverter Activity LED* will light steady green if all *Microinverters* are detected. It will light yellow if one or more of the *Microinverters* are missing and light red if errors are detected on any of the *Microinverters*.

Connectors

The *Solar Gateway* has two external connectors.

Input Connects the *Solar Gateway* to:

- the *Microinverter* if using the SM-EC-NA *End Run* kit
- the *End Run Connector* if using the SM-EC-EU *End Run* kit

Output Connects the *Solar Gateway* to:

- the *Y-Cable* if using the SM-EC-NA *End Run* kit
- a termination cap if using the SM-EC-EU *End Run* kit

Solar Gateway Installation



WARNING: Before installing this product, disconnect the solar system from the grid or any source of power to prevent shock or damage.



Note: For landscape installations, locate the Solar Gateway on the right side of the array. For portrait installations, locate the Solar Gateway along the top of the array where space is available.

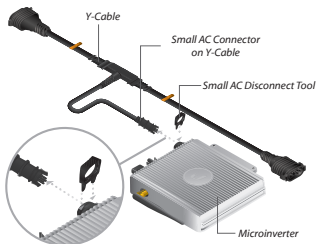
1. Tilt the *Solar Gateway* forward and attach it to the *Solar Panel* by hooking it underneath the outer edge and rotating it down until it sits firmly against the panel.



2. Proceed to the section that corresponds with the type of *End Run Connector* you are using: *SM-EC-NA* or *SM-EC-EU*

SM-EC-NA

1. Use the *Small AC Disconnect Tool* to disconnect the *Small AC Connector* on the *Y-Cable* from the *Microinverter*.



2. Connect the Small AC Connector (previously connected to the *Microinverter*) to the *Output* port on the *Solar Gateway*.

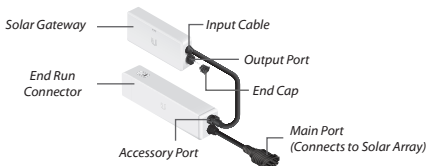


3. Connect the *Input* cable from the *Solar Gateway* to the four-prong connector on the *Microinverter*.



SM-EC-EU

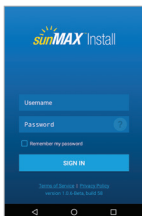
1. Connect the *Input Cable* on the *Solar Gateway* to the *Accessory* port on the *End Run Connector* and terminate the *Output Port* with the *End Cap* that came with the *SM-EC-EU*.
2. Connect the *Main Port* to your solar array.



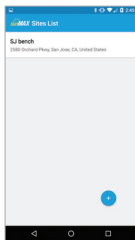
Setting Up the Solar Gateway

The *sunMAX Install* app allows you to set up the Solar Gateway on your network to manage and gather real-time information about your solar array.

1. Download the *sunMAX Install* app from Google Play™.
2. Launch the *sunMAX Install* app and type your username and password into their corresponding fields. Tap **Sign In** to sign in to the mobile app.

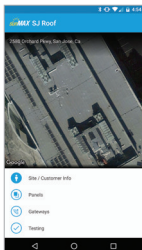


3. Tap an address from the *Sites List* to view or edit an existing site or tap **+** to add a new site.



640-00201-04

4. When the *Site Dashboard* screen appears, tap **Gateways**.



5. When prompted for a connection type to your local network, tap **Ethernet** to use a wired connection or **airGateway** to use an *airGateway* to connect to a Wi-Fi network.



Note: Selecting *airGateway* requires an Ethernet connection from the *Solar Gateway* to the PoE port of an *airGateway* (not included).

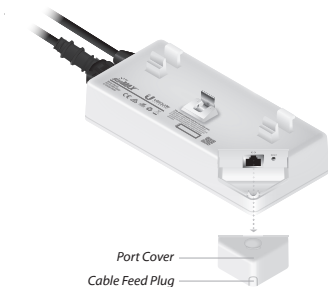
6. Scan the QR code to complete the pairing process.



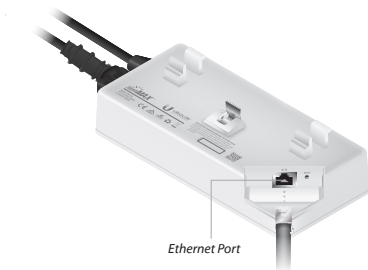
7. Proceed to the section (in this Quick Start Guide) that corresponds with your selection: *Ethernet* or *airGateway*

Ethernet

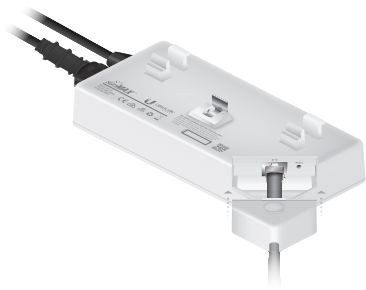
1. Connect an Ethernet cable to your *Solar Gateway* by performing steps a-c.
 - a. Remove the *Port Cover* from the Solar Gateway and remove the *Cable Feed Plug* from the *Port Cover*.



- b. Connect an Ethernet cable from your home network to the *Ethernet Port* on the Solar Gateway.



- c. Reseat the *Port Cover* back on the original corner of the *Solar Gateway*.



airGateway

1. Connect the *airGateway* to the *PoE Adapter* and tap **Next**.



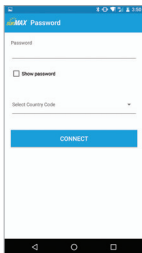
2. Connect the Ethernet port from the Solar Gateway to the PoE port on the *airGateway* and connect the power cord to the *PoE Adapter*. Tap **Next** when you are finished.



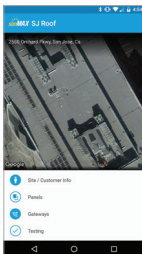
3. When the list of discovered wireless networks appears, tap the WiFi network you would like to join.



4. Type your password in the *Password* field and tap **Select Country Code** to select your country. When you are finished, tap **Connect**.



5. When the app returns to the *Site Dashboard* screen, the *Gateways* option should be solid blue.



Installation complete.

For more information on sunMAX installations, please refer to the sunMAX User Guide, which is available online at: **documentation.ubnt.com/sunmax**.

Specifications

sunMAX Solar Gateway	
Dimensions	206 x 87 x 54 mm (8.11 x 3.43 x 2.13") Excludes Approx. 550 mm (21.65") Cable Length
Weight	0.37 kg (0.82 lb)
Enclosure Characteristics	Polycarbonate, UV-Resistant
Processor	MediaTek SoC
Memory	256 MB
Storage	1 GB Flash
Networking Interface	(1) 10/100/1000 Mbps RJ45 Ethernet Port
Bluetooth	Low-Power BLE, Bluetooth v4.1
LEDs	3 LEDs: Power, Web Connectivity, Inverter Connectivity
Button	Reset Button
Max. Power Consumption (HW)	7W
Power Source	AC
Power Supply	90-264VAC, 47-63 Hz
ESD/EMP Protection	± 24kV Contact / Air for Ethernet
Shock and Vibration	IEC 68-2-6
Operating Temperature	-20 to 50° C (-4 to 122° F)
Operating Humidity	5 to 95% Noncondensing
Certifications	FCC, CE, IC, UL

Safety Notices

1. Read, follow, and keep these instructions.
2. Heed all warnings.
3. Only use attachments/accessories specified by the manufacturer.



WARNING: Do not use this product in locations that can be submerged by water.



WARNING: Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.

Electrical Safety Information

1. Compliance is required with respect to voltage, frequency, and current requirements indicated on the manufacturer's label. Connection to a different power source than those specified may result in improper operation, damage to the equipment or pose a fire hazard if the limitations are not followed.
2. There are no operator serviceable parts inside this equipment. Service should be provided only by a qualified service technician.
3. This equipment is provided with a detachable power cord which has an integral safety ground wire intended for connection to a grounded safety outlet.
 - a. Do not substitute the power cord with one that is not the provided approved type. Never use an adapter plug to connect to a 2-wire outlet as this will defeat the continuity of the grounding wire.
 - b. The equipment requires the use of the ground wire as a part of the safety certification, modification or misuse can provide a shock hazard that can result in serious injury or death.
 - c. Contact a qualified electrician or the manufacturer if there are questions about the installation prior to connecting the equipment.
 - d. Protective earthing is provided by Listed AC adapter. Building installation shall provide appropriate short-circuit backup protection.
 - e. Protective bonding must be installed in accordance with local national wiring rules and regulations.

Limited Warranty

UBIQUITI NETWORKS, Inc (“UBIQUITI NETWORKS”) warrants that the product(s) furnished hereunder (the “Product(s)”) shall be free from defects in material and workmanship for a period of one (1) year from the date of shipment by UBIQUITI NETWORKS under normal use and operation. UBIQUITI NETWORKS’ sole and exclusive obligation and liability under the foregoing warranty shall be for UBIQUITI NETWORKS, at its discretion, to repair or replace any Product that fails to conform to the above warranty during the above warranty period. The expense of removal and reinstallation of any Product is not included in this warranty. The warranty period of any repaired or replaced Product shall not extend beyond its original term.

Warranty Conditions

The above warranty does not apply if the Product:

- (I) has been modified and/or altered, or an addition made thereto, except by Ubiquiti Networks, or Ubiquiti Networks’ authorized representatives, or as approved by Ubiquiti Networks in writing;
- (II) has been painted, rebranded or physically modified in any way;
- (III) has been damaged due to errors or defects in cabling;
- (IV) has been subjected to misuse, abuse, negligence, abnormal physical, electromagnetic or electrical stress, including lightning strikes, or accident;
- (V) has been damaged or impaired as a result of using third party firmware;
- (VI) has no original Ubiquiti MAC label, or is missing any other original Ubiquiti label(s); or
- (VII) has not been received by Ubiquiti within 30 days of issuance of the RMA.

In addition, the above warranty shall apply only if: the product has been properly installed and used at all times in accordance, and in all material respects, with the applicable Product documentation; all Ethernet cabling runs use CAT5 (or above), and for outdoor installations, shielded Ethernet cabling is used, and for indoor installations, indoor cabling requirements are followed.

Returns

No Products will be accepted for replacement or repair without obtaining a Return Materials Authorization (RMA) number from UBIQUITI NETWORKS during the warranty period, and the Products being received at UBIQUITI NETWORKS’ facility freight prepaid in accordance with the RMA process of UBIQUITI NETWORKS. Products returned without an RMA number will not be processed and will be returned freight collect or subject to disposal. Information on the RMA process and obtaining an RMA number can be found at: www.ubnt.com/support/warranty.

Disclaimer

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Limitation of Liability

EXCEPT TO THE EXTENT PROHIBITED BY LOCAL LAW, IN NO EVENT WILL UBIQUITI OR ITS SUBSIDIARIES, AFFILIATES OR SUPPLIERS BE LIABLE FOR DIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES (INCLUDING LOST PROFIT, LOST DATA, OR DOWNTIME COSTS), ARISING OUT OF THE USE, INABILITY TO USE, OR THE RESULTS OF USE OF THE PRODUCT, WHETHER BASED IN WARRANTY, CONTRACT, TORT OR OTHER LEGAL THEORY, AND WHETHER OR NOT ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Note

Some countries, states and provinces do not allow exclusions of implied warranties or conditions, so the above exclusion may not apply to you. You may have other rights that vary from country to country, state to state, or province to province. Some countries, states and provinces do not allow the exclusion or limitation of liability for incidental or consequential damages, so the above limitation may not apply to you. EXCEPT TO THE EXTENT ALLOWED BY LOCAL LAW, THESE WARRANTY TERMS DO NOT EXCLUDE, RESTRICT OR MODIFY, AND ARE IN ADDITION TO, THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE LICENSE OF ANY SOFTWARE (EMBEDDED IN THE PRODUCT) TO YOU. The United Nations Convention on Contracts for the International Sale of Goods shall not apply to any transactions regarding the sale of the Products.

Compliance

FCC

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions.

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Operations of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Industry Canada

CAN ICES-3(B)/NMB-3(B)

To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that permitted for successful communication.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

CAN ICES-3(B)/NMB-3(B)

Pour réduire le risque d'interférence aux autres utilisateurs, le type d'antenne et son gain doivent être choisis de façon que la puissance isotrope rayonnée équivalente (PIRE) ne dépasse pas ce qui est nécessaire pour une communication réussie.

Cet appareil est conforme à la norme RSS Industrie Canada exempts de licence norme(s). Son fonctionnement est soumis aux deux conditions suivantes:

1. Cet appareil ne peut pas provoquer d'interférences et
2. Cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement du dispositif.

CE Marking

CE marking on this product represents the product is in compliance with all directives that are applicable to it.



RoHS/WEEE Compliance Statement



English

European Directive 2012/19/EU requires that the equipment bearing this symbol on the product and/or its packaging must not be disposed of with unsorted municipal waste. The symbol indicates that this product should be disposed of separately from regular household waste streams. It is your responsibility to dispose of this and other electric and electronic equipment via designated collection facilities appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. For more detailed information about the disposal of your old equipment, please contact your local authorities, waste disposal service, or the shop where you purchased the product.

Deutsch

Die Europäische Richtlinie 2012/19/EU verlangt, dass technische Ausrüstung, die direkt am Gerät und/oder an der Verpackung mit diesem Symbol versehen ist, nicht zusammen mit unsortiertem Gemeindeabfall entsorgt werden darf. Das Symbol weist darauf hin, dass das Produkt von regulärem Haushaltsmüll getrennt entsorgt werden sollte. Es liegt in Ihrer Verantwortung, dieses Gerät und andere elektrische und elektronische Geräte über die dafür zuständigen und von der Regierung oder örtlichen Behörden dazu bestimmten Sammelstellen zu entsorgen. Ordnungsgemäßes Entsorgen und Recyceln trägt dazu bei, potentielle negative Folgen für Umwelt und die menschliche Gesundheit zu vermeiden. Wenn Sie weitere Informationen zur Entsorgung Ihrer Altgeräte benötigen, wenden Sie sich bitte an die örtlichen Behörden oder städtischen Entsorgungsdienste oder an den Händler, bei dem Sie das Produkt erworben haben.

Español

La Directiva 2012/19/UE exige que los equipos que lleven este símbolo en el propio aparato y/o en su embalaje no deben eliminarse junto con otros residuos urbanos no seleccionados. El símbolo indica que el producto en cuestión debe separarse de los residuos domésticos convencionales con vistas a su eliminación. Es responsabilidad suya desechar este y cualesquiera otros aparatos eléctricos y electrónicos a través de los puntos de recogida que ponen a su disposición el gobierno y las autoridades locales. Al desechar y reciclar correctamente estos aparatos estará contribuyendo a evitar posibles consecuencias negativas para el medio ambiente y la salud de las personas. Si desea obtener información más detallada sobre la eliminación segura de su aparato usado, consulte a las autoridades locales, al servicio de recogida y eliminación de residuos de su zona o pregunte en la tienda donde adquirió el producto.

Français

La directive européenne 2012/19/UE exige que l'équipement sur lequel est apposé ce symbole sur le produit et/ou son emballage ne soit pas jeté avec les autres ordures ménagères. Ce symbole indique que le produit doit être éliminé dans un circuit distinct de celui pour les déchets des ménages. Il est de votre responsabilité de jeter ce matériel ainsi que tout autre matériel électrique ou électronique par les moyens de collecte indiqués par le gouvernement et les pouvoirs publics des collectivités territoriales. L'élimination et le recyclage en bonne et due forme ont pour but de lutter contre l'impact néfaste potentiel de ce type de produits sur l'environnement et la santé publique. Pour plus d'informations sur le mode d'élimination de votre ancien équipement, veuillez prendre contact avec les pouvoirs publics locaux, le service de traitement des déchets, ou l'endroit où vous avez acheté le produit.

Italiano

La direttiva europea 2012/19/UE richiede che le apparecchiature contrassegnate con questo simbolo sul prodotto e/o sull'imballaggio non siano smaltite insieme ai rifiuti urbani non differenziati. Il simbolo indica che questo prodotto non deve essere smaltito insieme ai normali rifiuti domestici. È responsabilità del proprietario smaltire sia questi prodotti sia le altre apparecchiature elettriche ed elettroniche mediante le specifiche strutture di raccolta indicate dal governo o dagli enti pubblici locali. Il corretto smaltimento ed il riciclaggio aiuteranno a prevenire conseguenze potenzialmente negative per l'ambiente e per la salute dell'essere umano. Per ricevere informazioni più dettagliate circa lo smaltimento delle vecchie apparecchiature in Vostro possesso, Vi invitiamo a contattare gli enti pubblici di competenza, il servizio di smaltimento rifiuti o il negozio nel quale avete acquistato il prodotto.

Declaration of Conformity

Česky [Czech]	UBIQUITI NETWORKS tímto prohlašuje, že toto UBIQUITI NETWORKS zařízení, je ve shod se základními požadavky a dalšími příslušnými ustanoveními směrnic 2014/30/EU, 2014/35/EU.
Dansk [Danish]	Hermed, UBIQUITI NETWORKS, erklærer at denne UBIQUITI NETWORKS enhed, er i overensstemmelse med de væsentlige krav og øvrige relevante krav i direktiver 2014/30/EU, 2014/35/EU.
Nederlands [Dutch]	Hierbij verklaart UBIQUITI NETWORKS, dat deze UBIQUITI NETWORKS apparaat, in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijnen 2014/30/EU, 2014/35/EU.
English	Hereby, UBIQUITI NETWORKS, declares that this UBIQUITI NETWORKS device, is in compliance with the essential requirements and other relevant provisions of Directives 2014/30/EU, 2014/35/EU.
Eesti [Estonian]	Käesolevaga UBIQUITI NETWORKS kinnitab, et antud UBIQUITI NETWORKS seade, on vastavus oluliste nõuetele ja teistele asjakohastele sätetele direktiivide 2014/30/EL, 2014/35/EL.
Suomi [Finnish]	Täten UBIQUITI NETWORKS vakuuttaa, että tämä UBIQUITI NETWORKS laite, on yhdenmukainen olennaisten vaatimusten ja muiden sitä koskevien direktiivien 2014/30/EU, 2014/35/EU.
Français [French]	Par la présente UBIQUITI NETWORKS déclare que l'appareil UBIQUITI NETWORKS, est conforme aux exigences essentielles et aux autres dispositions pertinentes des directives 2014/30/UE, 2014/35/UE.
Deutsch [German]	Hiermit erklärt UBIQUITI NETWORKS, dass sich dieses UBIQUITI NETWORKS Gerät, in Übereinstimmung mit den grundlegenden Anforderungen und den anderen relevanten Vorschriften der Richtlinien 2014/30/EU, 2014/35/EU befindet.
Ελληνική [Greek]	Δια του παρόντος, UBIQUITI NETWORKS, δηλώνει ότι αυτή η συσκευή UBIQUITI NETWORKS, είναι σε συμμόρφωση με τις βασικές απαιτήσεις και τις λοιπές σχετικές διατάξεις των οδηγιών 2014/30/ΕΕ, 2014/35/ΕΕ.
Magyar [Hungarian]	Ezennel UBIQUITI NETWORKS kijelenti, hogy ez a UBIQUITI NETWORKS készülék megfelel az alapvető követelményeknek és más vonatkozó 2014/30/EU, 2014/35/EU irányelvek rendelkezéseit.
Íslenska [Icelandic]	Hér, UBIQUITI NETWORKS, því yfir að þetta UBIQUITI NETWORKS tæki er í samræmi við grunnkröfur og önnur viðeigandi ákvæði tilskipana 2014/30/ESB, 2014/35/ESB.
Italiano [Italian]	Con la presente, UBIQUITI NETWORKS, dichiara che questo dispositivo UBIQUITI NETWORKS, è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti delle direttive 2014/30/UE, 2014/35/UE.
Latviski [Latvian]	Ar šo, UBIQUITI NETWORKS, deklarē, ka UBIQUITI NETWORKS ierīce, ir saskaņā ar būtiskajām prasībām un citiem attiecīgiem noteikumiem Direktīvās 2014/30/ES, 2014/35/ES.

Lietuviškai [Lithuanian]	UBIQUITI NETWORKS deklaruoja, kad šis UBIQUITI NETWORKS įrenginys atitinka esminius reikalavimus ir kitas 2014/30/ES, 2014/35/ES Direktyvų nuostatas.
Malti [Maltese]	Hawnhekk, UBIQUITI NETWORKS, tiddikjara li dan il-mezz UBIQUITI NETWORKS huwa konformi mar-rekwiżiti essenzjali u dispożizzjonijiet rilevanti oħrajn ta 'Direttivi 2014/30/UE, 2014/35/UE.
Norsk [Norwegian]	Herved UBIQUITI NETWORKS, erklærer at denne UBIQUITI NETWORKS enheten, er i samsvar med de grunnleggende kravene og andre relevante bestemmelser i direktivene 2014/30/EU, 2014/35/EU.
Polski [Polish]	Niniejszym, Ubiquiti Networks, oświadcza, że urządzenie UBIQUITI NETWORKS, jest zgodny z zasadniczymi wymaganiami oraz pozostałymi stosownymi postanowieniami Dyrektyw 2014/30/UE, 2014/35/UE.
Português [Portuguese]	UBIQUITI NETWORKS declara que este dispositivo UBIQUITI NETWORKS, está conforme com os requisitos essenciais e outras disposições das Directivas 2014/30/UE, 2014/35/UE.
Română [Romanian]	Prin prezenta, UBIQUITI NETWORKS declară că acest dispozitiv UBIQUITI NETWORKS este în conformitate cu cerințele esențiale și alte prevederi relevante ale Directivelor 2014/30/UE, 2014/35/UE.
Slovensky [Slovak]	Týmto UBIQUITI NETWORKS, prehlasuje, že toto UBIQUITI NETWORKS zariadenie, je v súlade so základnými požiadavkami a ďalšími relevantnými ustanoveniami smernice 2014/30/EÚ, 2014/35/EÚ.
Español [Spanish]	Por medio de la presente UBIQUITI NETWORKS declara que este dispositivo UBIQUITI NETWORKS, cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de las Directivas 2014/30/UE, 2014/35/UE.
Svenska [Swedish]	Härmed UBIQUITI NETWORKS, intygar att denna UBIQUITI NETWORKS enhet är i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiven 2014/30/EU, 2014/35/EU.

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